



# PARTNERSHIP WITH NATIVE AMERICANS®

## Southwest Quarterly Newsletter

October 2017

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### Program Partner Highlight

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#### Our Vision

**Strong, self-sufficient Native American communities**

**PWNA DELIVERS ONLY NEEDED GOODS & SERVICES**

We want to make sure the products we send fit your needs. Please call us if they don't so that we can better serve you!

C. Ruth Albert-Tulene has been a Program Partner of Partnership with Native Americans (PWNA) for over 15 years. She supervises the Whiteriver Elderly Center in Whiteriver, AZ, which has utilized multiple PWNA services over the years. The center regularly utilizes our Standard Food service. They have also utilized our Thanksgiving, Christmas, Community Events and Emergency Food services.

Ruth says that working with PWNA has been a good partnership — one they needed. They rely on grant funding, which does not cover certain items, and it would be much harder without PWNA supplementing their program.



**C. Ruth Albert-Tulene**  
**Whiteriver Elderly Center**

PWNA's Standard Food service helps Ruth serve congregate meals to Elders and manage when the budget is low. PWNA Thanksgiving meals enable her to feed more clients than she otherwise could. Ruth says the Elders also love the big red

bags provided through PWNA's Holiday (Christmas) service; these help the Elders as well as their families.

Ruth also graduated from our 4D (4 Directions Development Program), the partner training offered through PWNA's Long-Term Solutions group. 4D enhances personal and professional skills for upcoming leaders in the communities we serve. Ruth developed new skills in public speaking and budgeting that already helped her increase the services the center provides to Elders. We thank Ruth and all our Program Partners for working with us and look forward to assisting you for years to come!

### Contact Us

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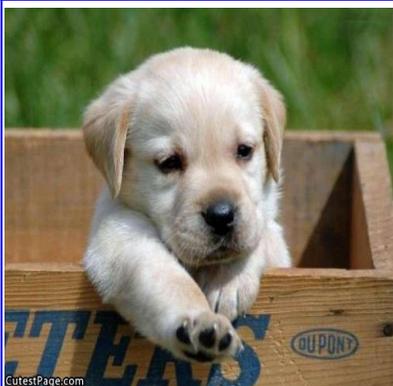
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## Animal Welfare Service



PWNA's Animal Welfare service provides support to our furry friends by assisting programs and groups that rescue and rehabilitate animals, place them through foster care or adoption, or transport them for care or placement.

PWNA provides animal welfare partners with basic essentials to support their work, such as food, blankets, toys and other essentials. This helps animal welfare groups better care for the animals, motivate foster care and adoption, and educate communities about animal care. Groups eligible to receive this service must be located on or near reservations, have at least 12 months of history in working with animals on reservations, and keep accurate pet adoption and foster services records. Animal Welfare reports are due 90 days from the delivery date of the products. Request forms are available on our partner site: [www.swnativepartners.org](http://www.swnativepartners.org).

## Updated PWNA Forms

PWNA strives to keep our guidelines, request forms and report forms as user friendly as possible. Our team meets to discuss any changes to forms that will help us capture information that is useful to you, our partners, and to PWNA staff. This year we made a few report form changes:

- ★ The upper section now asks for "secondary contact" with a current phone number.
- ★ The bottom section circles the renewal section that needs to be completed.
- ★ The right lower corner shows the form revision date, such as: Rev. 05/17.

Revised forms are in your delivery packets and at [www.swnativepartners.org](http://www.swnativepartners.org). Please begin using the new forms immediately, and call our office if you have any questions: 877-281-0808 or 602-340-8050.

## In The Spotlight

Kayleen has worked with PWNA for two years and is currently a Training and Collaboration Specialist on our Long-Term Solutions (LTS) team. Recently, Kayleen began focusing on our 4D partner training program. She enjoys working on longer term solutions and working with partners to develop training programs. As learning styles are different and what works in one community may not work in another, Kayleen helps ensure each group's training is effective for them. She also meets all kind of people and enjoys the relationships she develops and maintains. Kayleen is from Pine Springs, Arizona, which is located south of Window Rock on the Navajo Nation.



**Kayleen Wilson**  
Training & Collaboration  
Specialist

## Report deadlines

**Due 30 days after delivery:**  
Healthy Living  
Community Events  
Bulk Item Distribution  
Food

**Due 60 days after delivery:**  
CUBS

**Due 90 days after delivery:**  
Residential  
Activities  
Animal Welfare  
New Baby

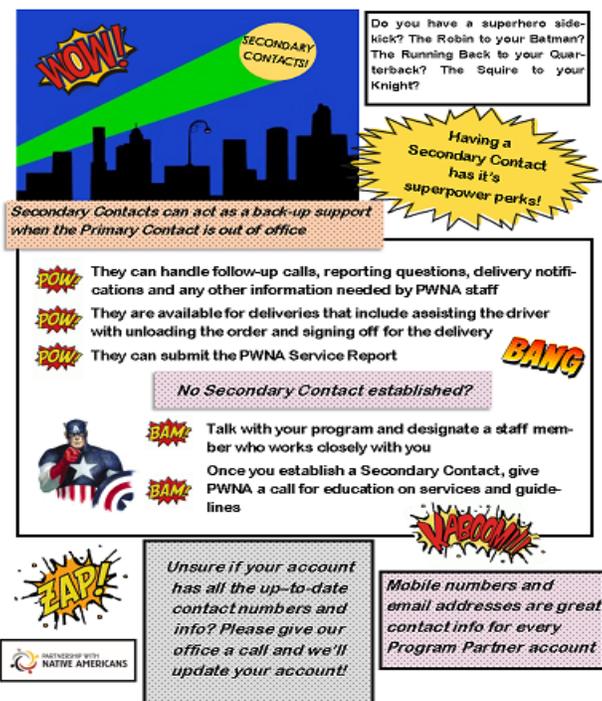
## New in your Delivery Packet this Quarter

**This quarter, our delivery packet focus is all about having an available Secondary Contact.**

It is a requirement for PWNA Program Partners to have a secondary contact designated to assist us when you are not available.

It is important to select a secondary contact who can be available at the office/delivery location the majority of the time, as they may need to sign for the delivery. Equally important is to have updated contact information such as cell phone number and email address. They may also be asked to complete the report if needed, so it important to keep them informed of how you are utilizing the PWNA goods and services.

If you have any questions about a secondary contact, please call us at 877-281-0808 or 602-340-8050.



**WOW!** **SECONDARY CONTACTS!**

Do you have a superhero sidekick? The Robin to your Batman? The Running Back to your Quarterback? The Squire to your Knight?

**BANG!** Having a Secondary Contact has it's superpower perks!

Secondary Contacts can act as a back-up support when the Primary Contact is out of office

- POW!** They can handle follow-up calls, reporting questions, delivery notifications and any other information needed by PWNA staff
- POW!** They are available for deliveries that include assisting the driver with unloading the order and signing off for the delivery
- POW!** They can submit the PWNA Service Report

**BANG!** **No Secondary Contact established?**

- BAM!** Talk with your program and designate a staff member who works closely with you
- BAM!** Once you establish a Secondary Contact, give PWNA a call for education on services and guidelines

**BOOM!** **Unsure if your account has all the up-to-date contact numbers and info? Please give our office a call and we'll update your account!**

**WABOO!** **Mobile numbers and email addresses are great contact info for every Program Partner account**



## Frequently Asked Questions

**Q: I am currently using a PWNA service; am I eligible to apply for other PWNA services?**

A: Program Partners may utilize multiple PWNA services for different purposes. Partners may submit a request form, which PWNA will review to see whether your request meets the criteria for the additional service of interest. Over half of PWNA partners utilize more than one service.

**Q: I completed my home visits, class, or event and have leftover incentives. What do I do with them?**

A: We ask Program Partners to save their leftover incentives for use during their next home visit, class, or event. If you absolutely cannot use the incentives, then we ask that you call our office and discuss potential uses for them. All incentives are to be distributed to program participants according to our service guidelines.

## Product Highlight



Are your participants thirsty for some flavor? During your next follow up call, ask your Partner Development Coordinator about the available beverages stocked in our warehouse.

Currently, we have juice, diet soda, tea, sports drink and fruit punch. And as a reminder, all food/drink products are good up to one year of the "Best By" date!



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#### OUR MISSION:

Serving immediate needs.  
Supporting long-term solutions.

ADDRESS CORRECTION REQUESTED

## Winter Safety Tips

If your heat source goes out during a winter storm, you can keep warm by closing off rooms you do not need.

- ★ Use only safe sources of alternative heat such as a fire-place, small well-vented wood or coal stove or space heater.
- ★ Dress in layers of lightweight clothing and wear a cap since most of your body heat escapes from your head.
- ★ Eat well-balanced meals and stay hydrated.



Cold temperatures put an extra strain on your heart. Heavy exertion, such as shoveling snow, clearing debris or pushing a car can increase the risk of a heart attack. To avoid problems, remember these tips:

- ★ Stay warm, dress warm and **SLOW DOWN** when working outdoors.
- ★ Take frequent rests to avoid over exertion.
- ★ If you feel chest pain -- **STOP** and seek help immediately.

For any PWNA request form, visit [www.swnativepartners.org](http://www.swnativepartners.org) or call 877-281-0808.