



Mission: Serving immediate needs. Supporting long-term solutions.  
Vision: Strong, self-sufficient Native American communities.

## Program Partner Highlight

Cibecue is a community located on the Fort Apache Reservation in Arizona. Their Elderly Center is located 49 miles west of Whiteriver, the center point of White Mountain Apache lands. The Elderly Center began utilizing PWNA services in 2007 and currently are using our Standard Food service. As a Standard Food partner, they've been able to utilize our Emergency Food Boxes and Summer Boxes for their Elders. In addition, they've also used our Thanksgiving meal service and Elder Gift Bags to remember Elders during the Holidays.

Lorena Alsenay has been working with the Elderly Center since 2017. One of her favorite memories is attending PWNA's Open House and participating in the T3 (train-the-trainer) nutrition training. She is amazed how PWNA works with multiple tribes in Arizona and New Mexico and wishes other people knew how much the services have benefited her Elders. Her biggest challenge is getting her reports submitted on time; the report forms are simple, but technology and staffing are issues. Most days, just she and Becky run the show.

Thank you, Lorena, for continuing to provide services to the Elders in your community.

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Lorena Alsenay  
Cibecue Elderly Center

**PWNA DELIVERS ONLY  
NEEDED GOODS AND SERVICES**

We want to make sure the products we send fit your needs.  
If they do not, please call us so we may better serve you.

# Featured Service: Community Events

**Community Events** is a PWNA service meant for those who encourage community members to work together toward positive changes that enrich their lives and the lives of others. This could include events like:

- Environmental projects (trash pickups, ditch cleaning, Arbor Day, etc.)
- Trainings and Conferences that enhance the lives of children, adults, and elders
- Health awareness, screenings, fairs
- Animal spay and neuter clinics

## Eligibility for the Community Events service:

- Your program must be part of an established group/organization, and must serve a large group (community)
- Participants must attend event and sign the distribution log (sign-out sheet) for incentives received
- Event has a defined purpose/goal and provides information/education to the participants
- Incentives provided for the event must not be shared with other services/programs and must not be distributed at any profit-generating event

Accurate and complete reporting is essential for Community Events support – your report is due 30 days from your event date.

To start using the Community Events service, please download this form from our partner site at [www.swnativepartners.org](http://www.swnativepartners.org), fill it out and submit the request. Once received, PWNA staff let you know if your request was approved or declined. If approved, PWNA staff will review the goals with you and let you know when your request will be processed and/or delivered.



## PWNA Staff Spotlight



**Chad Suchy**  
Inventory Control Specialist

Chad Suchy has worked with PWNA since 2006. He began as a warehouse associate and for the past 11 years has been our Inventory Control Specialist. That means Chad keeps track of all the products coming into our Phoenix warehouse and all the products that are shipping out to you.

Chad has also participated in special projects like distributing TOMS shoes and fresh produce and even playing Santa Claus at our Santa Stops! Chad is moved by the never-ending need and is surprised no other organization provides services to partners like PWNA. His challenge with inventory control is that products are always changing—he's never sure what we will receive, but it could be a treasure chest. He is an avid NASCAR fan and adores his dogs (Cassie & Sid) and cats (Misty, Blackie & Goldie).

## Report Deadlines

**Due 30 days after delivery:**

Healthy Living  
Community Events  
Food Pantry

**Due 90 days after delivery:**

Residential  
Standard Food  
Animal Welfare

# New in Your Delivery Packet

**Delivery Teamwork** Our drivers often make up to 10 delivery stops in one day. They are given a 30-minute time limit to stop at each location, unload products, ensure you have proper storage, get the paperwork signed and leave for the next partner's delivery. We offer these helpful reminders to ensure smooth and stress-free deliveries for both you and PWNA.

## DOs to Remember:

### **DO BE PRESENT FOR YOUR DELIVERIES.**

Or make sure your Secondary contact is aware of the delivery date/time and can accept the delivery for you

### **DO HAVE MANPOWER AVAILABLE TO HELP THE DRIVER.**

We ask this for the safety of yourself and our driver, and to keep our driver on schedule.

### **DO UNDERSTAND NOT EVERY STOP IS ACCESSIBLE WITH THE PALLET JACK.**

Not all locations have paved or flat delivery locations. Your staff or volunteers may need to carry boxes to storage.

### **DO REMEMBER PWNA DOES NOT ALWAYS DELIVER PRODUCTS IN LARGE TRUCKS.**

We sometimes utilize other PWNA vehicles to get your product to you, like our pickup trucks.

*Delivery times are given in a two-hour window.*

*Delivery hours are 8:00 a.m. to 5:00 p.m.*

*PWNA products are provided and delivered at NO COST to our Program Partners.*



**Delivery Teamwork**

- DO BE PRESENT FOR YOUR DELIVERIES**  
If you cannot be available for your shipment, please have your Secondary Contact be there to accept the delivery on your behalf. Bring present for your shipment allows you to see and sign off on your order and ensures the shipment is delivered to the right location. All deliveries will always have a two-hour window.
- DO HAVE MANPOWER AVAILABLE**  
Our warehouse staff will pack your product on pallets that can weigh over 1,000 pounds. In the service guidelines, we ask program partners to have volunteers available to help unload product. There is a greater risk of injury to the driver or the Program Partner, if no volunteers are available. Volunteers can include YOU & YOUR STAFF. Our delivery drivers can have up to 10 stops in one day and they are only given 30 minutes per stop to stay on schedule. With the time it takes to park, find someone to receive the product, have the paperwork signed, and prepare to leave - there may only be left about 15 minutes to unload the product from the truck and place it in your self-storage storage.
- DO UNDERSTAND NOT EVERY STOP IS ACCESSIBLE WITH THE PALLET JACK**  
PWNA delivers to locations that are not always paved and flat. Sometimes there is gravel or there might be stairs to climb. While the drivers are happy to assist by rolling the pallet as close to your storage as they can, it may be necessary for the volunteers (you and your staff) to carry the individual boxes one by one from that point into your storage.
- DO REMEMBER PWNA DOES NOT ALWAYS DELIVER PRODUCTS IN THE LARGE TRUCKS**  
There are times when we make our deliveries in a pick-up truck. When this is the case, the boxes must be unloaded one at a time and taken to your storage by you and/or volunteers.

Delivery times are given in a two-hour window - hours are 8:00 A.M. to 5:00 P.M.  
PWNA product is shipped at NO COST to your program/organization.

**DON'T FORGET TO**  **AND GIVE OUR DRIVER'S A**  **OR A** 

# Capturing the Story

Hello again from PWNA Communications! As our Southwest Program Information Coordinator (PIC), I'm thrilled to start this year on the right foot by reviewing PWNA services with you and the welcoming Elders and families in your communities. I speak for myself and our donors in saying it's a pleasure to see our work in the form of so many smiling faces.

It's an honor to visit with you to share our joint impact with donors. Hearing it straight from the source helps motivate donors to give again, and that's how we keep our services going.

In the coming months, I'll be focusing on Residential services, Community Events and Senior Centers receiving Standard Food. I may reach out to schedule visits for more updates, photos and the occasional short video. See you soon!

Feel free to contact me at [jkrom@nativepartnership.org](mailto:jkrom@nativepartnership.org) or 602-340-8050 #306.



Jarred Krom, PIC

## Contact Us!

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## Reminders

**School Supplies deadline is May 1st.**

Schools with grades K-12 and Head Starts on or near reservations are eligible to submit a request for School Supplies. PWNA provides a variety of school supplies for every student in the school. The School Supplies request can be found on our partner website at [www.swnativepartners.org](http://www.swnativepartners.org) or you can call our office and a request will be sent to you.

**Partnership With Native Americans (PWNA)** would like to thank you for your valued partnership. We look forward to a strong, lasting relationship between PWNA and your organization. We continuously strive to improve how we support you, most recently updating our service documents, guidelines, request forms and report forms. This will help us learn more about your organization and programs, and how we can better support your goals and outcomes. We believe these minor changes will help PWNA staff become better stewards and partners in serving you and your communities.

**Please begin utilizing the revised form by no later than June 1st, 2023.**

If you have any questions, please contact PWNA staff so we can assist you.



For any PWNA report/request forms, visit [www.swnativepartners.org](http://www.swnativepartners.org) or call 1-877-281-0808.