



Auto Technologies Telemanagement System (ATTS)

Version 3

The Basics Overview

www.calltrackingreports.com

Record, Track & Optimize Calls
Improve lead generation & retention with



Never miss a sale due
to missed calls with Call
Capturing 24 hours a day

[Download FAQ](#)



Auto Technologies Telemangement System (ATTS) Version 3

In the following pages you will find a quick view of how to access your reports, listen to calls, add notes and manage your campaigns as well as how to redirect where you number rings.

To schedule a more in depth training please feel free to call us toll free 1-866-673-5476 or email us customersupport@selectrucksatts.com

Login

Please log in to view your ATI accounts

Email

Password

••••••••

Remember my login

Login

To retrieve password  [I forgot my password](#)



Need Help?

Call 866-673-5476
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Suggestions or ideas?

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Home Screen after Login - Select Task from Menu



Navigation menu: [Dashboards](#) [Reports](#) [Campaigns](#) [Work](#) [Manage](#)

User: Roberta Long • [My Emails](#) • [Help](#) • [Logout](#)

Home (red arrow) | Reports (red arrow) | Campaigns (green arrow)

To Manage Campaigns, See Notes, Turn Recording On/Off and Redirect Numbers, Set Call Anounce etc.

To Access Call Reports

Search

[Bookmark...](#) [Email report...](#) [Export...](#)

Campaign	Medium	Date	Duration	Caller	Caller ID	Result
▶ Truckpaper Print		5/29 10:19a	14m 46s	7184953510	718-495-3510	Answered
▶ Truckpaper Print		5/29 10:09a	12m 14s	9173097088	917-309-7088	Answered
▶ Truckpaper-Clearfield		5/29 9:35a	1m 53s	8182377047	818-237-7047	Answered
▶ NTTS		5/29 9:21a	2m 35s	Joseph J Kuenzler Jr.	513-922-8469	Answered
▶ Commercial Truck Trader		5/29 6:51a	1m 53s	9717324795	971-732-4795	Answered
▶ NTTS Emlenton		5/29 6:16a	59m 56s	5122404089	512-240-4089	Answered
▶ TNT		5/29 6:06a	2m 36s	9543850765	954-385-0765	Answered



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Under "Reports"

Access Call Reports - Listen to Calls – Add Notes

Bookmark, Email or Export Reports



Accounts Dashboards **Reports** Campaigns Work Manage Roberta Long • My Emails • Help • Logout

Reports Calls **Press to Listen to calls** Select "All Calls" from the drop down under "Reports" to see this report Press to expand callers record and add notes

Year to date Search [Search] [Bookmark...] [Email report...] [Export...]

Apply Filters

Duration [30s - 10m+]

Status Answered Missed Blocked In progress

Call Evaluation Positive Negative Neutral Filtered Unworked

Resolution Unresolved

1 -> 1-50 of 314 total calls Sort Newest First

Campaign	Medium	Date	Duration	Caller	Caller ID	Result
▶ Local Newspaper		5/27 11:10a	10m 35s	LINE 269585340	269-585-3400	Answered
▶ Local Newspaper		5/24 4:24p	13m 25s	6617053400	661-705-3400	Answered
▶ Commercial Finance America		5/24 7:10a	2m 36s	9146986461	914-698-6461	Answered
▶ Local Newspaper		5/21 2:16p	2m 41s	5034490140	503-449-0140	Answered
▶ Commercial Finance America		5/12 1:14p	17m 58s	3104185505	310-418-5505	Answered
▶ PDC-Tollfree		5/11 8:10p	1m 7s	9016067151	901-606-7151	Answered
▶ PDC-Tollfree		5/11 3:39p	32s	Cell Phone TN	901-606-8686	Answered
▶ Commercial Finance America		5/11 12:56p	10m 52s	2023407400	202-340-7400	Answered
▶ Commercial Finance America		5/8 7:15p	1m 54s	9139722738	913-972-2738	Answered
✔ Local Newspaper		5/7 4:22p	1m 16s	7036750593	703-675-0593	Answered
✔ Local Newspaper		5/7 1:05p	59s	4693191118	469-319-1118	Answered
✔ Local Newspaper		5/6 4:01p	39s	8153900088	815-390-0088	Answered



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Select “Campaigns” from the Menu Navigate to the screen where you will Manage Campaigns and/or Redirect Numbers

Dashboards Reports Campaigns Work Manage Roberta Long • My Emails • Help • Logout

To Manage Campaign or Redirect Number

Search

1 1-7 of 7 total calls

Campaigns

- Manage Campaigns
- Add Campaign

Advanced Routing

- Time of Day Routing
- Ring Groups
- Emergency Report

Bookmark... Email report... Export...

Campaign	Medium	Time	Duration	Caller	Caller ID	Result
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1 1-7 of 7 total calls

Sort Newest First



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Select Campaign/Ad Resource to Manage/Redirect



Dashboards **Reports** **Campaigns** **Work** **Manage** Roberta Long • My Emails • Help • Logout

Click on the campaign name (advertising resource) you want to manage or redirect the number on

Search Search + Add Campaign Export... Actions...

1 1-50 of 70 total campaigns Sort Campaign Name

<input type="checkbox"/>	Name	ATI #	Dest. #	Medium	Loc.	Exp.	Rec.	Eval	Activation
<input type="checkbox"/>	Bill Boards	866-815-0159	269-585-3400		Freightliner-Grand Rapids	06/13/20	●		✓
<input type="checkbox"/>	Commercial Finance America	866-673-5475	913-206-7177		Auto Technologies, Inc.	12/31/20	●		✓
<input type="checkbox"/>	Commercial Truck Trader	866-412-4335	570-688-2400		Hunter Pocono Peterbilt	03/06/26	●		✓
<input type="checkbox"/>	Commercial Truck Trader	866-405-4335	610-285-2244		Allentown Hunter Keystone Peterbilt	11/20/24	●		✓
<input type="checkbox"/>	Commercial Truck Trader	866-462-2899	814-768-7679		Hunter Clearfield	11/20/24	●		✓
<input type="checkbox"/>	Commercial Truck Trader	866-412-8089	717-299-6630		Lancaster Hunter Keystone Peterbilt	11/20/24	●		✓
<input type="checkbox"/>	Commercial Truck Trader	866-851-8736	716-684-0010		Hunter Buffalo Peterbilt	11/20/24	●		✓
<input type="checkbox"/>	Commercial Truck Trader	866-404-1092	724-564-4292		Smithfield Hunter Truck Sales & Service	11/20/24	●		✓
<input type="checkbox"/>	Commercial Truck Trader	866-441-7173	609-259-5950		Hunter Jersey Peterbilt	11/20/24	●		✓
<input type="checkbox"/>	Commercial Truck Trader	866-401-4335	856-241-8890		Hunter Truck Sales & Service Swedesboro	08/25/18	●		✓



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Manage Campaigns & Numbers Screen

Bill Boards
This campaign started 06/13/2006 and expires after 06/13/2020 [Change Expiration](#)

To redirect where your call tracking number rings to
Type in the new destination number and click "Save"

866-815-0159 → 12695853400
Tracking Number Destination Number

Recording
Gain the ability to listen to any calls to this phone number. Every call is recorded and available online within seconds of hanging up the phone.

On Turn Recording on/off Here

Call Evaluation
Call Evaluation will ensure you are seeing the results you want from your advertising and your employees. Real-time means we work it very soon after the phone call ends for instant alerts and feedback. Delayed means you care about performance, but getting the real-time recovery alerts isn't as important.

Off

Greeting (Caller Prompt)
By choosing a Greeting your callers will hear this message before connecting to your business.

Default

If you want a call announcement when the call is answered choose one here

Call Announce (CSR Whisper)
A Call Announce message will play **only** to your employee answering the phone. Use this to let them know what the caller is intending to talk about.

- None
- 10 Digit
- Angie's List
- AT&T Website
- AT&T YellowPages
- Bellsouth YellowPages
- Billboard
- Billing
- Bing
- Broadcast
- Brochure
- Brochure
- Clipper
- Closet Organizer
- Coupon Express
- Craigslist
- Customer Service
- Data Publishing
- Dex Yellow Pages
- Direct Mail

Details Integration Number History

All of these fields are optional to help you track aspects of your campaign and make searching easier.

Medium

Brand

Service Line

Target

Offer/Coupon

Quantity # 0

Cost/piece (EST) \$

Cost/piece (Final) \$ 1

Total cost (Final) \$ 0

Default Value ? \$ 1

Market Start

Market End

Offer Exp.

Line Review

Line Memo

Addl. Line Memo

Notes

Save Campaign Cancel



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ATTIS is a Telemangement System used to tracking calls and measure ROI

provided by: Auto Technologies Inc.
7500 College Blvd. Ste. 500
Overland Park KS 66210



ATTS is a Telemangement System primarily used for tracking calls and measuring advertising ROI

provided by: Auto Technologies Inc.
7500 College Blvd. Ste. 500
Overland Park KS 66210
www.autotechnologiesinc.com



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