



## Organisational Change-Group Dynamics & Team Building Workshop

### Course Information

#### Full Day Workshop (6 Hours)

#### TSOCGT10 (course code)

#### Target Audience

This course is for Supervisors, Team Leaders or Team Members to understand each other as employees and recognise their importance and position is vital within the organisation because as 'a collective, together they can accomplish any goal' through successful organisational change, understanding of group dynamics and effective team building.

#### Overview

'Interwoven Systems' are functions, departments and teams that share an organisational culture through values, beliefs, attitudes and an understanding of employees behaviours and how they operate.

Therefore understanding individual differences and managing conflict through negotiation, builds a strong team culture and develops quality relationships to influence team processes and outputs.

#### Course Inclusions

Work book with activities and attachments

Certificate of attendance upon completion

#### Learning Outcomes

By the end of this course you will have gained knowledge of the following:

- Organisations are 'Systems'
- Organisational Change– Workplace(People & Culture)
- Methods in Introducing Change
- The Culture of an Organisation
- Norms
- So...What is Group Dynamics?
- Common Roles within the Group
- Moving Forward as a Group
- Successful Problem Solving in a Group
- Managing Conflict
- Negotiation
- Building Effective Work Teams
- How to Make Teams Effective
- Helping Teams Thrive
- Team Purpose – Builds Motivation
- Managing Changes in Team Lifecycles & Supporting Your Team

### Course Content

Organisational Change is about reviewing and modifying management structures and business processes to manage the people side of change in order to achieve the required business outcome and helping individuals make successful personal transitions, resulting in the adoption and realisation of change.

Understanding 'Group Dynamics' will assist you with the knowledge in how change happens or teams form, regarding their attitudinal and behavioural characteristics within a group – this can be the interactions that influence the attitudes and behaviour of people when they are grouped with others through either choice or accidental circumstances.

Working together effectively as a team is an action or process of causing a group of people to grow and build together, especially by means of activities and events designed to increase motivation and promote cooperation within the workplace.