

KNOW what to do when:

Your Sewer Backs Up, You Notice a Foul Odor, You See an Overflowing Cleanout or Manhole

Call us FIRST at (408) 253-7071

and stop using water in your home. We will dispatch a District inspector out to your site to determine where the backup problem is occurring. If it is determined that the blockage is within District jurisdiction and there is an accessible District-standard property line cleanout then the District will clear the blockage at no cost to the property owner.

Cupertino Sanitary District is available to respond to all emergency calls 24/7. For after hours sewer issues, please call (408) 299-2507.

• Before you dig:

If you or a hired contractor are planning on digging for any reason, call 811 **BEFORE** you pick up a shovel so that all underground pipes can be marked. In the event a pipeline is hit or you smell gas, move away and immediately call 911.

• Before you begin any sewer construction:

Cupertino Sanitary District is a Special District responsible for the maintenance and operation of the sanitary sewer collection system. The District Operations Code is specific to sanitary sewer requirements and regulations. In order to ensure proper sewer installation please contact the District at (408) 253-7071 before you begin any sewer construction.

• If someone knocks on your door:

Almost all District related sewer service is done in public right of way. District inspectors will make every effort to notify the customer in advance if they will need access to an easement in a backyard. District inspectors and staff will properly identify themselves and will not enter the property unless expressly given permission by an adult. To find out if we are doing work in your area call our office at (408) 253-7071.

Please contact the District office at (408) 253-7071 if you would like to verify District personnel field assignments. If you notice an individual acting suspicious, or if you see a suspicious vehicle in your neighborhood, immediately report it to the Sheriff's office at (408) 299-2311.



20863 Stevens Creek Blvd., Suite 100
Cupertino, CA 95014

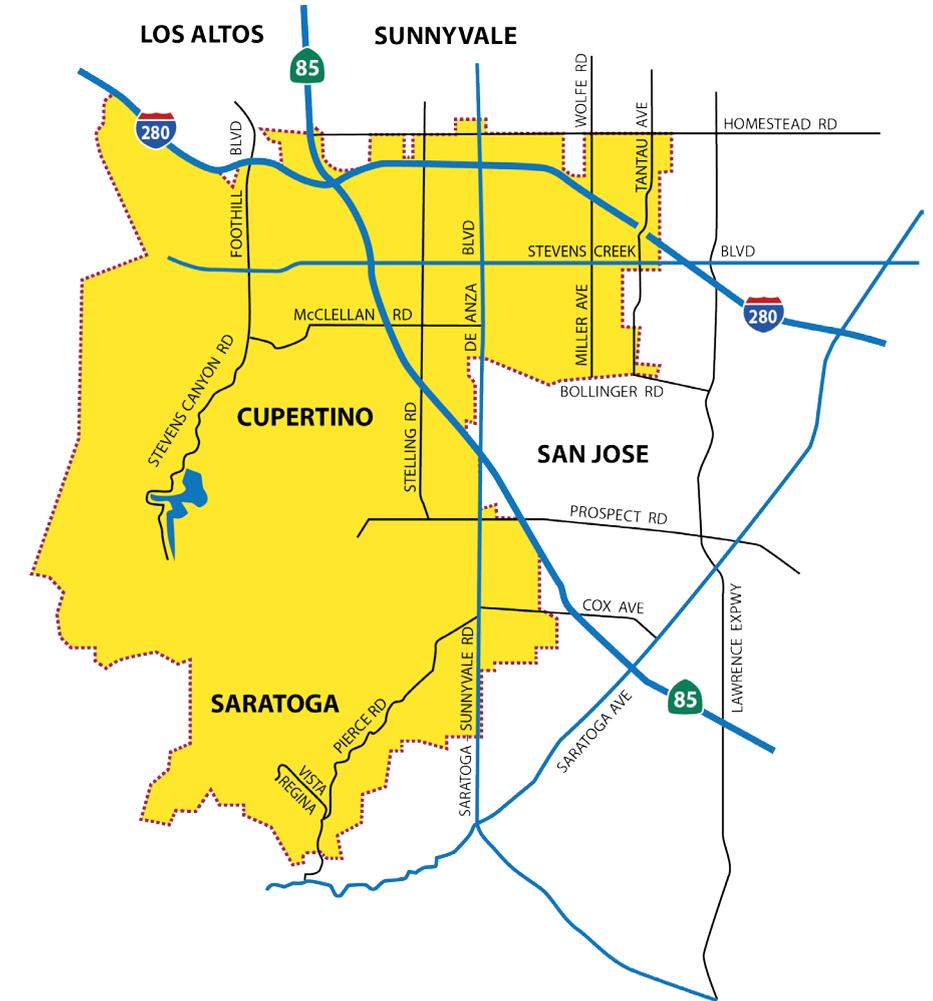
Phone: (408) 253-7071
Fax: (408) 253-5173

www.cupertino sanitarydistrict.com

**ERCWSS POSTAL CUSTOMER
(SAMPLE: TO BE UPDATED WITH
CORRECT ADDRESSEE INFO)**



CUPERTINO SANITARY DISTRICT 2012 ANNUAL REPORT



20863 Stevens Creek Boulevard Suite 100, Cupertino CA 95014
Phone: (408) 253-7071 Fax: (408) 253-5173

Cupertino Sanitary District Annual Report

Cupertino Sanitary District Mission Statement

To protect public health and the environment while providing for safe and cost-efficient collection of sewage waste and conveyance to the San Jose/Santa Clara Water Pollution Control Plant.

We are pleased to present this Annual Report of the Cupertino Sanitary District (CuSD) recognizing over 55 years of service to over 22,000 customers within the communities of Cupertino, portions of Saratoga, Sunnyvale, Los Altos and unincorporated areas within Santa Clara County.



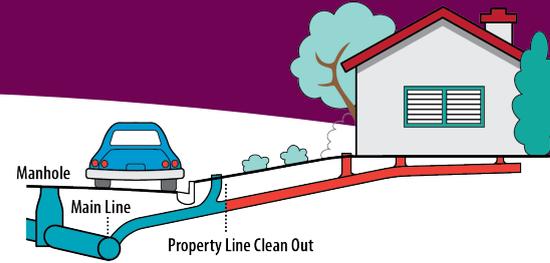
CuSD covers approximately 15 square miles, serving a population of over 50,000 people with more than 22,000 residential and business units. The District maintains over 200 miles of sewer mains, 100 miles of sewer laterals, 17 pump stations, 5,000 manholes and flushing inlets, and one equipment storage facility. CuSD conveys nearly 4.5 million gallons of wastewater daily from its customers for treatment at the San Jose/Santa Clara Water Pollution Control Plant.



CuSD's collection system, much of which is more than 50 years old, has been maintained proactively with regular cleaning and development of a Capital Improvement Program (CIP) aimed at improving efficiency as well as extending its useful service life.

Supplying Sanitary Sewerage Services for the City of Cupertino, Portions of the Cities of Saratoga, Sunnyvale, Los Altos and Surrounding Unincorporated Areas

Protect our Sewers and the Environment



The District maintains from the clean out at the property line (lower lateral) to the main.

The property owner maintains the upper lateral.

Cupertino Sanitary District will service your lower lateral if there is an accessible District standard property line cleanout.

The property owner is responsible for the installation and maintenance of the upper lateral and the property line cleanout.

No Fats, Oils, and Grease (F.O.G.)

Avoid draining used cooking oil into your kitchen sink. Up to 85% of the sewer overflows are linked to F.O.G. and can be avoided by following simple Best Management Practices as shown on the picture.



Trash It, Don't Flush It

The common household products shown on the left are causing blockages in our sewer mains. Do your part to protect water quality and **ONLY** flush toilet paper. If you are unsure of any products, please dispose of it in the trash.

No Drugs Down the Drain

Help us protect our natural resources and aquatic neighbors by disposing pharmaceuticals at designated drop-off locations. Contact Cupertino Sanitary District at (408) 253-7071 to find the closest pharmaceutical drop-off site.



2012-2013 Operating Budget

TYPE OF CLASSIFICATION	BUDGET
CuSD Capital Outlay	\$900,000
CuSD O&M	\$3,592,000
Treatment Plant Capital	\$1,706,623
Treatment Plant O&M	\$4,337,243
Total	\$10,535,866

2012-2013 Capital Improvement Projects and Equipment Acquisition:

1. Homestead Pump Station Rehabilitation
2. Sewer Main Inspection and Replacement Program
3. Inflow/Infiltration Study

BOARD OF DIRECTORS

- Steve C. Andrews - President •
- John M. Gatto - Secretary
- Wendell H. Kerr, Jr. - Director
- Christopher C. Lee - Director
- William A. Bosworth - Director

STAFF

Harold S. Toppel, District Counsel (Atkinson-Farasy, LLP)
Richard K. Tanaka, District Manager-Engineer (Mark Thomas & Company, Inc.)

BOARD MEETINGS

First and Third Wednesdays of each month at 7:30 PM in the District Board Room, 20863 Stevens Creek Boulevard, Suite 100, Cupertino, California 95014

To find more information about your sewer system log onto:
www.cupertinoSanitaryDistrict.com
Phone: (408) 253-7071 Fax: (408) 253-5173